

# One25

For women to **heal and thrive**

2023 - 2024





## Our mission

One25 reaches out to women who are street sex-working in Bristol. We support them to move from crisis and trauma towards independence in the community.



Wherever they are in their journeys, we give love and practical support, without judgement or expectation. We believe in a world where all women will be safe, feel loved and thrive.

# Women's needs

The figures below are shocking but reflect the reality of the lives of women street sex-working and living with multiple disadvantages. Behind the numbers are women who, through intensely tough times, are immensely resilient; they are survivors.

**98%** have experienced domestic and/or sexual violence

**94%** have significant mental health needs

**89%** have chronic physical health needs

**74%** experience homelessness

**98%** experience addiction

**54%** have disclosed childhood abuse

**100%** experience poverty

# Our impact

With the right support, change can happen and the women can live safer and healthier lives.

This year we  
worked with

**260**

women

**127**

were safer

**213**

were healthier

**104**

were connected  
to specialist  
services

**36**

exited street  
sex work

# How we help

Our three services are shaped by the women they exist for. We use trauma-informed approaches to make sure the women feel safe, understood, and cared for. Wherever a woman is in her journey, we will support and celebrate her, each step of the way.



## Van outreach

Offers safety and respite to women street sex-working in Bristol and provides essentials such as food, condoms, toiletries, and a listening ear.



## Health hub

A welcoming space where women can access vital healthcare and activities to support their wellbeing.



## Casework

Expert caseworkers give one-to-one support to women who have experienced multiple disadvantages such as addiction, domestic and sexual violence, and homelessness.



Donate to help keep our vital services going.  
[one25.org.uk/donate](https://one25.org.uk/donate)

**“I will always be grateful to the One25 in my worst time. Workers have always been there for me, showed me a lot of care, love and support. I hold you all close to my heart.”**

**– Frances**

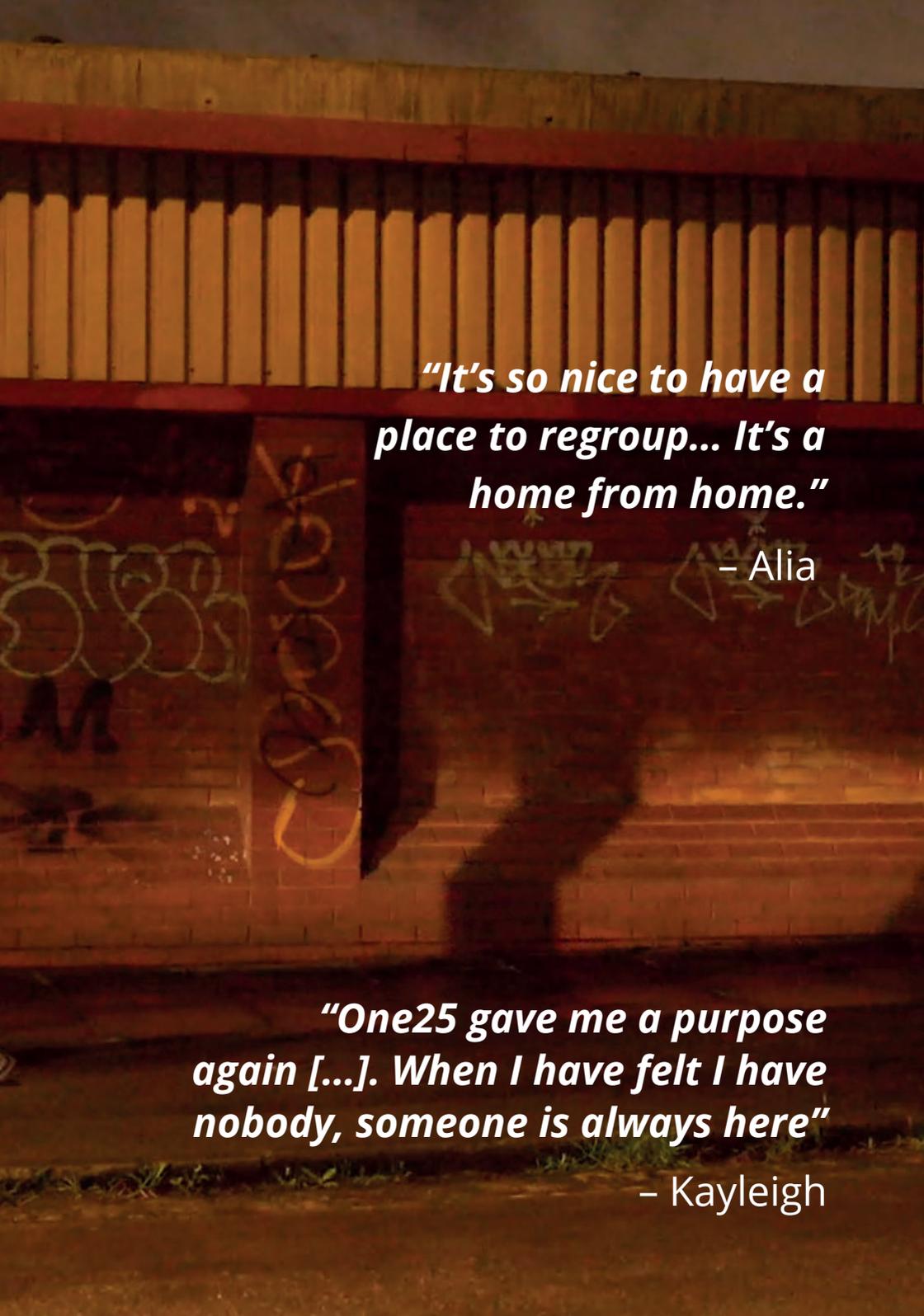


# **Women's voices**

***"Don't think I would still be  
alive now had I not had your  
support these past few years"***

**- Shanice**



A photograph of a brick wall with graffiti and a wooden slat fence above it. The wall is covered in various graffiti tags, including a large 'M' and several circular patterns. The fence is made of vertical wooden slats. The scene is lit with warm, orange light, possibly from a sunset or streetlights.

***"It's so nice to have a place to regroup... It's a home from home."***

*– Alia*

***"One25 gave me a purpose again [...]. When I have felt I have nobody, someone is always here"***

*– Kayleigh*

# Another year of love and support



Jenny Riley

Chief Executive Officer

***“A staggering 76% increase in the number of women using our outreach van.”***

It has been a year of change at One25. Last year we navigated some challenging transitions with the closure of our drop-in and Peony services, and the end of Pause Bristol. Through this, our energy and resources have refocused on prioritising women who are street sex-working or at risk of street sex work; we’ve adapted our approach to maximise our resources, and it’s working.

We are incredibly grateful that our services continue to develop to meet the increasing needs of the women who need us the most. Women tell us that One25 is the only place for street sex workers to go in the city.

**One25 only exists because of the passion, commitment, and support from all of you.**

## More women using the van

Over the past two years, we have witnessed a staggering 76% increase in the number of women using our outreach van. More women are street sex-working more frequently. This demonstrates the growing challenges women are facing. We are encouraged by the 24% increase in women exiting street sex work this year. This is testament to the resilience and determination of the women we support. However, we are also mindful of the increase in women returning to the streets after exiting street sex work, reminding us of the vital importance of our ongoing support.

## New van!

We are SO excited about our brand new electric van that is being refitted right now and should be on the road this autumn. Not only will we reduce our carbon footprint and fuel costs, but we will have fewer repairs to deal with too!

## Values

We refreshed our values this year: Compassion – we care; Learning – we grow; Justice – we fight for change. Our passion for fighting injustice connects us all. We will continue to amplify the women's voices and experiences to make change happen.

## Partnerships

Our partnerships with BrisDoc, St Mungos, ARA, Second Step and Avon and Somerset Police are so important. Together we support women to tackle the life-controlling issues they face and to navigate often inflexible and challenging pathways to support.

## Thank you

I send my heartfelt thanks to every one of our amazing One25 community – our dedicated partners, supporters, donors, fundraisers and volunteers. Thank you for another year of love and support. I look forward to celebrating our 30th birthday with you all next year.

*Jenny*



## Clare's story

***“I was actually seen, I was heard, and I was helped”***

In June 2024, BBC reporter Rachel Stonehouse came to One25 to talk to Clare, a woman who street sex-worked and had used One25 services. Clare courageously shared her incredible journey of strength and resilience.

Scan the code to watch the full BBC report or visit:  
[one25.org.uk/our-news/bbc-visit-one25](https://one25.org.uk/our-news/bbc-visit-one25)





# Reflections from Jenny, a van volunteer

*“When you know what women are experiencing, what they’re living day in, day out: you can’t not want to help.”*

## **Why did you decide to volunteer on the van?**

It’s an amazing opportunity to actually meet the people you’re trying to support, to work with them and have conversations with them, which I know you can’t always get.

But also, just being able to be there for the women that One25 supports... you can see every single time you go out on the van directly what a difference just your presence is making to someone’s day, to someone’s life.

## **Could you explain what the van does?**

So, the One25 van is there to support women who are sex-working on the streets. We are the first level of support for women’s basic needs in terms

of food and shelter – it can be as simple as a cheese sandwich, or it can be a long conversation about their experiences. But, [it’s] also there for those deeper needs as well: for emotional connections, for conversations, for dignity, for justice, for connecting them with broader support services, whether that be One25 caseworkers or external services.

## **Is there a moment on the van that stands out for you?**

One of the women came onto the van once and was wearing just the most incredible outfit I’ve ever seen. She said, ‘yeah, I got it from this new brand. They’re called ‘off the wall.’ I said that I’d never heard of it, to which she responded, ‘yeah, someone just put it out on

their wall, so I took it off the wall and had it! That's always a moment that stands out to me because these women just have, like, the most amazing sense of humour. In spite of everything they've experienced, they can be so funny, so thoughtful, light-hearted, and just really nice people to spend an evening with.

### **What does it mean to you to work with the women?**

Once you've seen this part of life, of the world, of Bristol it's hard to look away. When you know what women are experiencing, what they're living day in, day out: you can't not want to help.



[one25.org.uk/volunteer](https://one25.org.uk/volunteer)



# How you can help

To put it plainly, without our generous supporters we wouldn't be able to exist. We are so grateful to each and every one.

## Donate

"Giving has never felt so worthwhile and I've had the opportunity of seeing the impact my contribution has had"

Chris  
**a donor**



## What your donation could do:

**£20** could stock the van with food and drinks for a whole weekend.

**£120** could pay for our Emergency Accommodation Fund for a month, giving women a safe place to sleep.

# Fundraise



**Sleep Out 23**

“Making memories to last a lifetime. One of the best experiences I’ve ever had.”

**A 2024 firewalker**



**Firewalk 24**



**Hysterical! Comedy night 24**

[One25.org.uk/fundraise](https://One25.org.uk/fundraise)



# Looking forward

**Our aims for the next 3 years are to:**

- 1. Provide quality services and develop partnerships to meet the women's needs**
- 2. Grow and diversify our income to secure our service delivery**
- 3. Empower our people to deliver their best work**
- 4. Influence the wider system to better meet the needs of women who street sex work**



## **Have you thought about legacy giving?**

When you plan a gift in your will, the pledge you make today will help women in years to come. Get your free will planning guide here: [one25.org.uk/donate/wills](https://one25.org.uk/donate/wills)



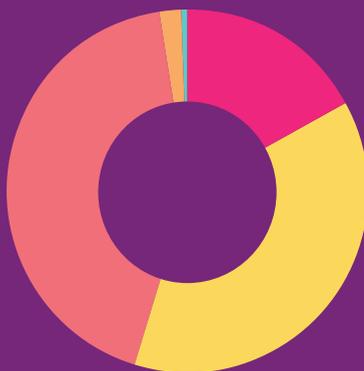
# Our finances

Every pound counts as we carefully manage what we have: to always be there for women in crisis, to stay with them, to meet their needs and to support them to take brave steps beyond trauma to freedom.

Thank you to everyone who makes this possible.

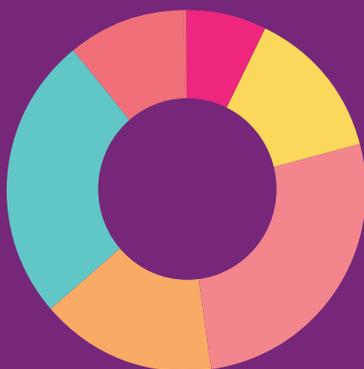
## Income (£)

Donations	376,300
Grants	820,400
Commissioned income	357,700
One25 events	31,500
Other	12,000
	<b>£1,597,900</b>



## Expenditure (£)

Outreach	195,600
Drop-in	32,200
Health Hub	102,300
Casework	499,000
Peony	33,100
Pause	210,600
Raising funds	313,400
	<b>£1,386,200</b>



Numbers have been rounded to the nearest hundred pounds. For One25's 2023/24 statutory accounts please visit [one25.org.uk](https://one25.org.uk)

# One25

For women to heal and thrive

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