

Job Description

Role: Weekend Van Outreach Worker

Reports to: Volunteer Manager

Direct reports: None **Budgetary responsibility:** None

Location: St. Pauls, Bristol

Contract: 3 months with possibility of extension

Salary: £9,031.17 per annum (pro rata)

Job purpose: To go out on the van to provide outreach support to street sex-working women. The weekend van outreach worker will be a member of staff acting as the Team Leader on the Saturday and Sunday shifts during the 7 night van pilot. On alternate weeks, the van outreach worker will be on-call instead of on the van (further details below)

Job accountabilities:

- Leading the briefing session prior to going out, including any notices in the van files and the Action's for women's list which details additional safeguarding concerns to be mindful of if these women are seen when on shift. Leading a debrief at end of the shift
- Engage with women at the weekends and support them to engage with Drop-in.
- To review and analyse the impact of the pilot.
- Explaining procedures to new volunteers and answering any questions they have. Informing volunteers of updates and changes to policies or procedures.
- Allocating roles to team members in preparing the van and whilst out on the van.
- Ensuring that clear and legible van records are completed for each interaction and that all details, including full descriptions, are included.
- Leading on interactions with the women, but also providing opportunities for other volunteers to take the lead so that they can develop their skills and experience.
- Supporting and mentoring volunteers, offering coaching and guidance where appropriate.
- Check in with volunteers during the shift, and particularly after stressful or distressing visits from women. Take a break if the team require it.
- Being responsible for making decisions relating to safety on the van, including moving the van on, phoning on-call or police, and /or if appropriate supporting women to Hospital or support to access emergency accommodation, & decisions around ending a shift early or cancelling a shift.
- Clean down of the van and restocking van with essential items, e.g Harm reduction equipment and condoms, restock first aid box etc.
- Reporting any concerns such as issues with the van- damage, faulty lights, re-fuelling of van, and or receipts etc for taxi expenses to Volunteer Manager.

- During fortnightly day shift attend Casework meeting, attend supervision with Volunteer Manager, attend monthly external supervision and communicate appropriately with the wider staff teams about the women seen on outreach. Undertake any other tasks that are reasonably requested by your line manager. Willingness to attend training events if necessary.
- As this is a pilot, you will also be responsible for reporting on outcomes and observations
 about the weekend outreach including suggestions for what women would like/need from
 One25 at the weekend. You may also be asked to research and scope out new
 hotspots/times that women sell sex if it becomes apparent that the van could be utilised in a
 different way over the weekend to how it has been operating in the week to best meet the
 needs of the women.

Any other relevant information:

Any other duties the Manager considers appropriate.

Person specification

	Essential	Desirable
Qualifications	Safeguarding training	Emergency First
		Aid at Work
		qualification
Knowledge	Understand how to keep an overview of the outreach	
	shift and manage the physical space of the Van,	
	ensuring volunteers and service users are safe	
Skills	Ability to maintain boundaries and be firm about rules	
	Non-judgmental and compassionate approach.	
	Empathy for the women we support and the volunteers	
	and the ability to actively listen.	
	Be able to think on her feet and if necessary be able to	
	give clear definite instructions	
	Great interpersonal skills, intuitive and sensitive and	
	able to challenge gently or give sensitive feedback	
	Organised, inclusive, open and confident, with a calm	
	manner.	
	Willing to mentor / coach the volunteers. Acting as a	
	role model for other volunteers.	

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Experience	Experience of supporting women with multiple	
	disadvantages/complex trauma resulting from: sex-	
	work, homelessness, domestic abuse, mental health,	
	sexualised trauma.	
Competencies / behaviours	Understand and are willing to implement One25 policies relevant to Outreach	
	Understand One25s aims and model One25's values	
	Requirements for all One25 staff	
	Continually seeks to improve performance organizationally and personally	
	Ability to form and maintain good working relationships with colleagues	
	Works well under pressure and plans, organises and manages workload to meet objectives and deadlines	
	Ability to be an ambassador for One25 externally and across internal teams	
	A willingness to get the job done	
	Promotes effective team working and supports team work across immediate and wider One25 teams	
	To operate in line with One25's core competencies and values:	
	Core values: • Person-centred • Justice • Unconditional love • Non-judgemental	
	Core behavioral competencies: Working with Others Communicating Organisational awareness Learning and growth Planning and delivery of work Motivational leadership	

	Able to actively demonstrate and communicate a willingness to work within and support the clear and inclusive Christian ethos	
Other	Able to travel to and from St Pauls before and after van shifts This post is open to women only	